

PerkUp Privacy Notice

This privacy policy is for the users of PerkUp Childcare Vouchers. In the document below, 'We' or 'Us' means PerkUp Childcare vouchers, we are registered with the UK Information Commissioners Office, reference ZA098139.

The Service

Parents use PerkUp for tax free childcare vouchers. We follow the guidance as set by the Inland Revenue in the United Kingdom.

What data do we collect?

The information we hold and process:

- Name(s) for you and your child.
- Address(s), both past and present.
- Your National Insurance Number and DOB.
- DOB for your child.
- Childcare provider names and addresses, including your registration number and bank details.
- Contact details, including telephone numbers, mobile numbers and email address. For you and relatives where provided.
- Email address(s) for all communications and newsletters.
- Bank details (for parents and employers only where we have provided refunds)

We store this information to enable us to the service provided and charge for our services and to enable the service to be adapted and ensure it caters for your and meets the guidance set.

Keeping you updated

We only share your information with those bodies who lawfully require it.

We do share your information with your employer – if you a parent.

We sometimes share details of your settings name only, if you are a childcare provider with the parents employer.

We do share the details of your and your child with your employer and setting where required to provide the service to them.

Other than our lawful and regulatory requirements, and the above, we do not share any of your information with 3rd party companies or people.

How long do we retain your personal information?

We will not keep your information longer than is necessary, taking into account all the regulations and guidance that we have to satisfy.

Your rights in relation to your personal information

You have various rights under data protection rules regarding the processing of your personal information.

Including rights to request access to it, correct any information we may hold about you and request deletion of it in certain circumstances. Deletion is subject to our legal responsibilities under Inland revenue rules, any legal responsibilities override GDPR.

How to contact us

If you have any queries about how we use your personal information you can contact us anytime at :
info@perk-up.co.uk write to PerkUp Childcare Vouchers, 249 Bricknell Avenue, Hull, HU5 4NS.